



CITIZENS DISABILITY

Matthew McLaughlin
Chief Technology Officer

November 8, 2013

To Whom it May Concern:

Please accept this letter as my personal and professional recommendation for Alex Wuorio. My name is Matt McLaughlin and I am the CTO of Citizens Disability in Waltham, MA. Alex worked on my Information Technology team as a co-op for one semester from May to August, 2013.

During his time with us, Alex's responsibilities included new user setup and desk moves, end user support, server support and maintenance, networking and technology inventory management. He came up to speed quickly, was entirely self-motivated, and required very little direction from me or the rest of my staff. He proved himself to be dedicated to the job, reliable, and flexible as the company's needs changed.

Citizens Disability has been growing rapidly over the past two years. This year alone, we have added approximately 100 employees. While this has been great for our company, it places an unusually large burden on the IT staff. From his first day, Alex jumped right in and quickly became an invaluable member of my staff. Without his help, we would not have been able to maintain the level of service that the rest of the company expects from IT.

On a personal note, Alex was a pleasure to have in the office. By all accounts, he is well-liked by other tech team members and company employees in general. I received numerous compliments from other employees and managers regarding Alex during his time with us.

For these reasons, I would highly recommend Alex for the position that he is applying for within your organization. I have confidence that he will be as valuable an asset to your team as he was to mine. If you would like to discuss this recommendation or any other aspect of Alex's tenure with Citizens Disability, please don't hesitate to contact me.

Sincerely,

Matthew McLaughlin
781.478.7102